

## ABOUT THE COMPANY

Colonnade Insurance S.A. ("Colonnade") is a non-life insurance company owned by Fairfax Financial Holdings Limited. Based in Luxembourg, Colonnade operates through branches in Bulgaria, Czech Republic, Hungary, Poland, Romania, Slovakia and Ukraine, employs more than 420 experienced professionals and generates annual gross written premiums to exceed EUR 240 million in 2018.

Ratings: A.M. Best - Financial Strength Rating (FSR) of "A-" (Excellent)

You can learn about the values that drive our decisions and operation [here](#).

We are looking for a talented professional to work in our team of over 120 employees in Hungary as

## IT SOFTWARE SPECIALIST

### ABOUT THE ROLE

As IT Software Specialist you are responsible for managing the software applications within a business. You supervise the application needs of the company, work in close cooperation with the business to identify what specific applications are needed to improve business operations, supervise the installation, upgrading and daily maintenance of software applications used by the organization. You engage with people at all levels of the organization, and work as part of the IT team. You will be essential team member also to help training and communicating the software functionalities across the organization.

### Your duties and responsibilities include:

Assessing business process requirements: analyzing the structure and flow of the business' work to identify possible application solutions. You need to be aware of the latest software developments and think of ways that software can be applied to make the business more efficient and successful.

Managing application implementation and upgrades: leading the implementation process and upgrading application software. Ensure that the servers are all ready before implementing new systems and carefully monitor the rolling-out process.

Troubleshooting problems: providing technical support and problem resolution related to business application software systems.

Creating processes and protocols: For any new software that is introduced to the organization, creates, develops and oversees protocols and procedures for its usage, provide training to users.

### YOU CAN ENSURE YOUR SUCCESS BY THE FOLLOWING SKILLS AND ABILITIES

Strong analytical mind and problem-solving skills, creative thinking,

Good communication, customer service skills, ability to communicate technical information to a non-technical audience,

Knowledge of system design, development, implementation and user support principles and practices; ability to formulate systems scope and objectives,

Experience with database management,

Familiarity with Project Management principles; ability to meet project deadlines and make independent decisions,

Experience with information system troubleshooting,

Demonstrated skill in developing automated business systems / scripts,

Knowledge of operating systems, control languages, database management, direct access techniques  
Ability to deal effectively with the needs of the information technology installation technicians, vendors, users and staff members,

Ability to provide quality assurance reviews,

Familiarity with C# or VB and web development languages, HTML, JavaScript, is an asset.

### APPLICATION

Please submit your CV to [kARRIER@COLONNADE.HU](mailto:kARRIER@COLONNADE.HU).